

# RELATED DONOR SERVICES

If a related donor transplant is an option for you, the healthy blood-forming cells come from someone in your family. Your donor may be your brother, sister, child or parent. Your transplant doctor may ask them to come to your hospital to donate the cells for your transplant. But it's not always easy, or possible, for your donor to travel, especially if they live far away.

Be The Match® Related Donor Services can help. We offer transplant centers resources to help patients and their related donors. Ask your transplant team if they're using or considering this program.

## WE OFFER HELP WITH:

### 1. Human Leukocyte Antigen (HLA) typing

Your transplant doctor uses HLA typing to see if your family member is your best match. First, Be The Match contacts your family member to make sure we have the correct contact information. Then, we'll either:

- Send them a swab kit in the mail, or
- Schedule a blood draw in a clinic near your family member (U.S. only).

The swab kit or blood sample is sent for testing. Your doctor will get the results within 3 days.

**Key point:** Your family member is not added to the Be The Match Registry® after they do HLA typing. If they'd like to join the registry, they'll be given the option to join later.



Zion (son), Transplant Recipient  
Chim (mother), Transplant Donor

### 2. Donation

A Be The Match workup specialist will coordinate your family member's donation. First, the workup specialist will call your family member and guide them through the process. Then, they'll help set up checkups and blood tests for your family member. This helps your doctor make sure the donation is safe for you and your donor. The workup specialist coordinates their donation. Finally, Be The Match safely delivers the cells to you when you need them.

If your family member lives outside the U.S., Be The Match may be able to work with the registry in their country to coordinate their appointments and donation.

## **BENEFITS** FOR YOUR DONOR

Your family member can have all of their appointments, including donation, scheduled closer to home.

If your family member lives in the U.S., they will receive:

- Coordinated travel and lodging arrangements, paid for by Be The Match
- Reimbursement for out-of-pocket donation related expenses, such as car service, meals, and other incidentals
- Reimbursement for lost wages due to donation
- Donor insurance to cover medical expenses
- Educational resources and support just for them

## **BENEFITS** FOR YOU

You can access all of our support and resources for patients, including financial grants at: [BeTheMatch.org/Financial-Grants](https://www.bethematch.org/financial-grants)

## **QUESTIONS TO ASK** YOUR DOCTOR

- Which family member is the best donor for me?
- What will my family member have to do to be my donor?
- What resources are available for them?
- Will you use the Be The Match Related Donor Services to help coordinate their HLA testing and donation?

## **LEARN** MORE

Contact our Patient Support Center to learn more about Related Donor Services, our other programs and resources, and how we support you and your family.

CALL OR TEXT: **1 (888) 999-6743**  
*Monday through Friday,*  
*8:00 a.m. – 5:00 p.m. Central Time*  
EMAIL: [patientinfo@nmdp.org](mailto:patientinfo@nmdp.org)



## AT EVERY STEP, **WE ARE HERE TO HELP.**

Be The Match has a team dedicated to providing information and support to you before, during and after transplant. You can contact our Patient Support Center to ask questions you may have about transplant, request professional or peer support, or receive free patient education materials.

CALL **1 (888) 999-6743** | EMAIL: [patientinfo@nmdp.org](mailto:patientinfo@nmdp.org) | WEB: [BeTheMatch.org/one-on-one](https://www.bethematch.org/one-on-one)

Every individual's medical situation, transplant experience and recovery is unique. You should always consult with your own transplant team or family doctor regarding your situation. This information is not intended to replace, and should not replace, a doctor's medical judgment or advice.